



Primorac d.o.o., Headquarters: A: Pašmanska20, 10000 Zagreb,
Office and warehouse: A: Industrijska cesta 2, 10310 Ivanić Grad,
T: 385 1 2888 944, T: +385 1 2888 966, F: +385 1 2888,
104 OIB: 23558434422, VAT number: HR23558434422,
IBAN: HR8323600001101378489, WEB: www.vedrini.hr,
IBAN: HR5223400091110660739, MB: 0199281,
IBAN: HR2025030071111000602

QUALITY POLICY AND FOOD SAFETY

Primorac d.o.o. company is known as stable and loyal supplier of roasted, salted, caramelised, blanched and packaged nuts, as well as packaged legumes, dried and candied fruit, grains and seeds.

Our core values, which we verify through ISO 9001, HACCP *Codex Alimentarius* and IFS Food certificates, include healthy and ethical relationships with partners and employees, responsible and sustainable treatment of environment and community, as well as the distribution of safe food.

Our measure of success is customer satisfaction. Therefore, we provide our customers with safe product of good quality that are crafted by modern technology without much use of salt and sugar and completely oil free. Key element of business is full traceability and standardised quality of products whereas food safety is ensured using prerequisite programs (Good Manufacture Practice, Good Hygiene Practice, Standard Sanitary Operation Processes) and HACCP *Codex Alimentarius* principles.

In the ongoing process of ensuring food quality and food safety, our employees carry a key role. Appropriate education and training, knowledge exchange and communication with focus on food safety inside the company lead to healthy work environment.

We are determined to support our fundamental principles at every level of business through teamwork, with continuous improvement of quality and efficiency of work for each employer and company in general.

Quality policy and food safety is the main component of Quality manual which represents the fundamental document of Primorac d.o.o. company. It is every employee's duty, including senior management, to comply with local and European legislative, as well as internal rules.

Customer requirements, their satisfaction and continuous investment in process improvement with wide range of products in line with world trends is our mission.

Following the world trends, our main vision includes recognition of requirements and expectations of current and future customers and their flawless fulfilment, as well as confirmation of the status of a stable and reliable supplier.

Through the constant acquisition and application of new knowledge, work techniques and management, we improve our own business, to the satisfaction of our partners, employees and all users of our products who will find quality in our products they rightly believe in.

In Zagreb, November 17th, 2020.

Slobodan Primorac, CEO

